



January 8, 2021

**RE: LSB Manufacturing, Supply Chain, Logistics and COVID-19**

Dear Valued Customer,

We at LSB would like to provide you with an update as it relates to our supply chain, inventory and continuity planning in light of the Coronavirus (Covid-19). First and foremost is our commitment to protect the health and safety of our employees, customers, partners, communities, stakeholders and all of their families. To help ensure everyone's continued well-being, LSB is following the guidelines of the Centers for Disease Control and Prevention (CDC). We will continue to monitor this situation and take additional measures as needed. LSB is committed to ensure the continued operation of our facilities and the delivery of our products. We are taking steps focused not only on our operations but our supply chain to ensure seamless operations.

**Ensuring Continued Operation of LSB Manufacturing Plants**

Our manufacturing sites have had long standing Pandemic Preparedness Plans {P3's) that were subject to periodic review. These plans have been reviewed and updated as needed to address the COVID-19 outbreak.

The following is a summary of actions we have taken to date and the planning activities we are engaged in should we need to implement them. This list is not all inclusive as we are responding with the urgency and seriousness that this situation warrants.

- Employee Awareness and monitoring CDC guidance and geographical outbreak tracking
- Implemented a prohibition on travel to "Hot Spots" and travel that includes airports including mandatory 14-day quarantines for employees that may have been exposed
- Multiple protocols limiting access to our control rooms, operators and guards including temperature screening upon entering our plants
- Special protocols for truck and delivery drivers to protect our employees and the drivers
- Work at home protocols for non-essential personnel
- Preparations for 24/7 live-in operators

**Ensuring Uninterrupted Supply Chain and Logistics**

LSB is very fortunate that the vast majority of our raw materials are sourced or available in North America. At this time, we do not anticipate significant delays or shortages in our current supply of raw materials and finished products as a result of Covid-19. Our procurement, supply chain, and operations teams are working diligently to remain proactive and thorough in our efforts to continue servicing your needs. In addition, our sales teams are fully-focused every day on delivering the highest levels of service, you, as a valued customer

expect from LSB. We are also actively communicating with our rail, truck and barge logistics providers to ensure that we have available methods of transportation to deliver your product.

LSB remains committed to providing updated news as this situation develops. Please contact your sales or customer service representative, if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Mark Behrman", written over a light gray rectangular background.

Mark Behrman  
President and Chief Executive Officer